



NAME: Renee Miles

TITLE: QA RN Coordinator

MY WHY

I enjoy working in the field of DD because it provides me joy knowing I am involved in enhancing the quality of life for people by ensuring part of their medical care needs are being met with quality processes, and also providing advocacy for preserving as much self-independence as possible.

MY ROLE

My Role as a Quality Assurance RN is to review for accurate medication administration practices and health care related activities provided by DSP staff. Quality Assurance nurses also check for process compliance regarding physician appointments, standards of care and documentation of care. I provide training for certification and recertification in Medication Administration for Category 1, 2 and 3 as well.